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Subject: Vendor Testimonial

I would hope that anyone considering an option for using Southern Ohio Door Controls verses another automatic door company, take a moment and read this letter. I was asked to provide feedback regarding the level of service Southern Ohio Door Controls has provided to the University of Cincinnati. This content was not encouraged nor do I take the time for these causes but would consider it a great injustice if I failed to mention the outstanding service received from this company.

My experience, like many others managing a large institution is to exercise extreme caution when dealing with service contractors. The level of service provided by S.O.D.C. goes against the norm of expectations or exercised cautions. As such, the history between this company and the University of Cincinnati was established over 22 year ago.

Any questions regarding the various types of equipment, which were presented to Southern Ohio Door Controls, revealed no loyalties to a particular manufacturer due to incentives but a genuine knowledge of the material and the best application for each instance. I rely heavily upon their experienced advice regarding choices or options.

Southern Ohio Door Controls also advised our staff of available training for our carpenters to minimize the service calls to them. My staff also received extensive training at their facility regarding rebuilding certain operators within our limitations.

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